



LIANZA

2021 Conference


NOVEMBER 09 - 11 | WELLINGTON



E HURI TŌ AROARO KI TE RĀ, TUKUNA TŌ ATAARANGI KI MURI I A KOE

Thriving together


CONFERENCE PROGRAMME

Tuesday November 09

	PLENARY	BREAKOUT 1	BREAKOUT 2	BREAKOUT 3	BREAKOUT 4	ONLINE RELEASE
0830 - 1830	Online support open					
0900 - 0930	POWHIRI					VIRTUAL LIGHTNING TALKS
						Libraries say YES! <i>Jenny Cutting, Auckland Libraries</i>
0930 - 0940	Morning Tea and Quiz					VIRTUAL PAPERS
0940 - 1010	OPENING <i>Hon Jan Tinetti, Minister of Internal Affairs, Minister for Women and Associate Minister of Education & Erica Rankin, LIANZA President</i>					Christchurch City Libraries: addressing Christchurch's call for multicultural inclusion <i>Hayley Concepcion, Ngā Kete Wānanga o Ōtautahi Christchurch City Libraries</i> Audience #engagement: Creating communities of practice on social media <i>Rida Malik, Te Ohomauti o Kirikiriroa Hamilton City Libraries</i> A triple-blended eLearning model <i>Dahlia Han, Waipapa Taumata Rau University of Auckland</i> Continuous Professional Development of Mid-career librarians: Organisational challenges and opportunities <i>Anne Goulding, Te Herenga Waka Victoria University of Wellington</i>
1010 - 1040	KEYNOTE 1 Decolonising our libraries and communities <i>Glenis Philip Barbara, Assistant Māori Commissioner for Children</i>					
1100 - 1110	Move between sessions					
	PAPERS 1 Session chair: Amanda Cossham	PAPERS 2 Session chair: Melanie Chivers Session Sponsor: Overdrive 	PAPERS 3 Session chair: Allison Dobbie	PAPERS 4 Session chair: Ian Littleworth		
1110 - 1140	Mā tō rourou: community engagement through a Māori lens <i>Kat Cuttriss & Sheeanda McK-eagg, Te Putanga Ki Te Ao Mātauranga Massey University Library</i>	Almost exactly similar? Academic and public libraries <i>Daille White, Te Herenga Waka Victoria University of Wellington & Kim Clayton, Te Matapihi Ki Te Ao Nui Wellington City Libraries</i>	NZLPP, Ngāi Tūāhuriri and me – telling local stories in Waimakariri <i>Laura Caygill, Waimakariri Libraries</i>	From the house to our homes: how 2020 changed research and education at Parliament <i>Brent McIntyre & Ben Logan Milne, Te Ratonga Whare Pāremata Parliamentary Service</i>		
1140 - 1210	Our journey to a new resource sharing model <i>Christine Harris & Mojgan Sadighi, Te Putanga Ki Te Ao Mātauranga Massey University Library</i>	Textbooks: the future is open but do we know it? <i>Fiona Tyson, Sara Roberts & Lisa Davies, Te Whare Wānanga o Waitaha University of Canterbury</i>	Māori Story telling and the History of New Zealand <i>Māia Abraham, Ngā Kete Wānanga o Ōtautahi Christchurch City Libraries</i>	The potential of virtual programmes after the lockdown ends <i>Matthew Sampson, Selwyn Libraries</i>		

	PLENARY	BREAKOUT 1	BREAKOUT 2	BREAKOUT 3	BREAKOUT 4	ONLINE RELEASE
1210 - 1240	<p>Reaching out beyond the four walls <i>PJ Brambley, Ngā Puna Mātauranga o Te Awa Kairangi ki Uta Upper Hutt City Libraries</i></p>	<p>Welcome to Library Land! Implementing an elective library skills course <i>Ceire Hopley, Waiopehu College Library</i></p>	<p>Responding to the call of whānau Māori, Indigenising library practice <i>Dany Miller-Kareko & Sharnae Inu, Te Kaunihera o Tāmaki Makaurau Auckland Council</i></p>	<p>Ambiguity and Uncertainty in The Information Professions <i>Jennifer Campbell-Meier, Te Herenga Waka Victoria University of Wellington</i></p>		<p>Dementia-friendly book groups: participant engagement and effective practice <i>Anne Goulding, Te Herenga Waka Victoria University of Wellington</i></p> <p>Being held to account: Understanding public libraries' official information obligations <i>Emma Stilwell, Ngā Kete Wānanga o Ōtautahi Christchurch City Libraries</i></p>
1240 - 1340	Lunch and stretch (Rosmund's Yoga Bites)					
1340 - 1410	<p>KEYNOTE 2 Indigenous identity and sovereignty in the digital sphere <i>Associate Professor Hēmi Whaanga, Te Pua Wānanga ki te Ao Faculty of Māori and Indigenous Studies, Te Whare Wānanga o Waikato, University of Waikato</i> Session Sponsor: OCLC</p> 					
1410 - 1420	Move between sessions					
1420 - 1520		<p>KŌRERO 1</p> <p>How can tertiary libraries can work together to support the adoption, adaption and creation of open education resources? <i>Richard White, Copyright and Open Access Manager, Te Whare Wānanga o Ōtākou University of Otago</i></p>	<p>KŌRERO 2</p> <p>What part does teaching literacy play in the role of the librarian? <i>Kirstin Kane, Te Kaunihera o Tāmaki Makaurau Auckland Council</i></p>	<p>KŌRERO 3</p> <p>Libraries in the time of COVID: How do we continue to reach everyone who needs us? <i>Louise LaHatte Te Kaunihera o Tāmaki Makaurau Auckland Council</i></p>		
1520 - 1550	Afternoon Tea					
1550 - 1620	<p>KEYNOTE 3 Future Ready: Equipping Information Professionals for the Digital Age <i>Sue Lacey Bryant, National Lead, NHS Knowledge and Library Services, Health Education England</i> Session Sponsor: Springer Nature</p> 					
1620 - 1630	Move between sessions					

Tuesday November 09

	PLENARY	BREAKOUT 1	BREAKOUT 2	BREAKOUT 3	BREAKOUT 4	ONLINE RELEASE
	PANEL 1 Session chair: Michele A'Court	LIANZA Strategic Leadership	WORKSHOP 1a	PANEL 2 Session chair: Samuel Orchard	WORKSHOP 1b	
1630 - 1730	Living Library Rainbow Storytime NZ, Erika Flash and CoCo	LIANZA Strategic Leadership Governance Change Proposal Ana Pickering, Te Rau Herenga o Aotearoa LIANZA	Wikisource: volunteer digitisation and transcription of out-of-copyright collections Mike Dickison, Te Kahui o Poutini Westland District Council	How to save a ComicFest! Samuel Orchard, Alexander Turnbull Library Panelists: Monty Masseurs, Stephen Clothier, Neil Johnstone, Ligia Horta	Community-Led Library: Working together for the betterment of our kids Katherine Bosworth & Kathy Taylor, Te Kaunihera o Taranaki ki Te Tonga South Taranaki District Council	
1730 - 1740	<i>Move between sessions</i>					
1740 - 1810	<p>KEYNOTE 4 The Public Library Will Never Die -community engagement and service <i>Jane Stratton, CEO, Think+DO Tank Foundation, Sydney</i> Session Sponsor: Innovative Interfaces</p> 					
1810 - 1840	<p>Network Function <i>Dress: 1920's (optional)</i></p>					

Wednesday November 10

PLENARY

BREAKOUT 1

BREAKOUT 2

BREAKOUT 3

ONLINE RELEASE

0815 - 1750

Online support open

0845 - 0900

MC Welcome and Housekeeping

VIRTUAL LIGHTNING TALKS

0900 - 0930

KEYNOTE 5

Richard Ovenden in conversation with Rachel Esson

Richard Ovenden, Bodleian Librarian, University of Oxford

Rachel Esson, National Librarian Te Pouhuaki, Te Puna Mātauranga o Aotearoa | National Library of New Zealand

Session Sponsor: NZMS



Prioritizing Library Experience (LX): How a holistic approach to patron engagement can bridge the gap between newbie and fierce library advocate
Tom Jacobson, Innovative Interfaces

0930 - 1000

KEYNOTE 6

Decolonising the Pacific Library - Rethinking the library of the future

Dr Frances Koya-Vaka'uta, Culture for Development, Human Rights and Social Development Programme, Pacific Community

1000 - 1030

Morning Tea and Quiz

DEBATE RESOLUTION

Session chair: Michele A'Court

PAPERS 5

Session chair: Marion Read

PAPERS 6

Session chair: Natalie Smith

PAPERS 7

Session chair: Bernadette Cassidy

1030 - 1100

Qualified librarians are no longer needed in 21st century libraries

Opposing team

Carla Jeffrey, Business

Subject Librarian, Te Putanga Kī Te Ao Mātauranga | Massey University Library

Dr Jennifer Campbell Meier, Information Studies Programme Director, Te Herenga Waka | Victoria University of Wellington

Affirmative team

Philip Miles, Connected Communities Simplification Lead, Te Kaunihera o Tāmaki Makaurau | Auckland Council

Gabrielle Hikaka, Librarian Kaitiaki Pukapuka, Te Puni Kōkiri

Anahera Morehu, Kaiārahi, Te Manga Tauhokohoko | University of Auckland Business School

Growing a Nation of Readers in Aotearoa New Zealand – the National Library's Communities of Readers initiative

Elizabeth Jones & Kate Irvine, Te Puna Mātauranga o Aotearoa | National Library of New Zealand

The Future of Health Libraries in New Zealand

Kareen Carter, Te Whare Wānanga o Ōtago ki Pōneke | University of Otago Wellington

Finding the time and tools to thrive together: a new approach to staff training

Rosamund Feeney & Katie Sellars, Ngā Whare Mātauranga o Whakatū | Nelson Public Libraries

What's that word mean? GLAMs usage of te reo Māori

Spencer Lilley, Te Herenga Waka | Victoria University of Wellington

Going virtual: piloting a virtual reading room at the Turnbull Library

Valerie Love, Alexander Turnbull Library

Transcribathons: A tool for engagement and transformation of a community archive

Gavin Hamilton, Te Pūrangā Takatāpui o Aotearoa Trust | Lesbian and Gay Archives of New Zealand

Wednesday November 10

PLENARY

BREAKOUT 1

BREAKOUT 2

BREAKOUT 3

ONLINE RELEASE

1130 - 1140

Move between sessions

1140 - 1230

Lightning Talks
1140 - 1150
1150 - 1200
1200 - 1210
1210 - 1220
1220 - 1230

LIANZA AGM
(via Zoom)

LIGHTNING TALKS 1
Session chair: Dyane Hosler

Benefits and Impact of New Zealand Libraries Partnership Programme funding in our Community
Rauhine Coakley, Te Kahui o Poutini | West-land District Council

Thriving together during lockdown
Shefali Sharma & Natasha Goss, Toi Ohomai Institute of Technology

Exploring burnout in library staff during times of crisis
Rebecca Hastie, Te Herenga Waka | Victoria University of Wellington

Stories: roads to change
Maryann Marsters, Te Ara Poutama Aotearoa | Corrections NZ

Papers Past: The Impact of Digitised Archival Collections on Users
Madeline Mctavish, Alexander Turnbull Library & Te Herenga | Victoria University of Wellington

LIGHTNING TALKS 2
Session chair: Brigid Brammer

Let's get meta about metadata: Our sector's attitudes and experiences!
Chelsea Renshaw, Walsh Memorial Library, Museum of Transport and Technology

Lights, camera, action: Increasing accessibility of 8 and reel film in special library collections
Freya Elmer, Walsh Memorial Library, Museum of Transport and Technology

Why New Zealand libraries should engage with IFLA in the Pacific
Winston Roberts, Te Puna Mātauranga o Aotearoa | National Library of New Zealand

Starting an Outreach service from nothing, with not much
Roxanne Harrison, Te Kaunihera o Tai Tokerau ki te Raki | Far North District Libraries

Q&A

LIGHTNING TALKS 3
Session chair: 'Asilika Aholelei

More baking, less laminating. Wellbeing and sustainability through Green Impact
Aimee Lowe, Te Herenga Waka | Victoria University of Wellington

Removing the obstacles: Parliament's new customer service portal
Jill Taylor, Te Ratonga Whare Pāremata | Parliamentary Service

Square peg solutions: A case study of Open Access opportunity
Fiona Lamont, Waipapa Taumata Rau | University of Auckland

Beyond Lockdowns: A Brave New World for Librarians and Publishers
Anand Kochunny, Parliamentary Counsel Office

Q&A

Negotiating the literacy landscape in government agencies
Ailsa Parker, Manatū Mō Te Taiao | Ministry for the Environment

Money, People, Computers, Confusion: Public Library Discourse in Aotearoa New Zealand
William Shaw, Independent

Class Conundrum - A worthy small scale community connection?
Meredith Wightman, Whangarei District Council

From survive to thrive: Kōtuiti Consortium ten years on
Joan Simpson, Te Puna Mātauranga o Aotearoa | National Library of New Zealand

Using pūrākau for Ngāti Rora hapū te reo Māori revitalisation
Rewi Nankivell, Te Herenga Waka | Victoria University of Wellington

Integrated disaster management - bridging the divide to safeguard heritage
Heather Brown, Artlab Australia

1230 - 1330

Lunch and stretch (Rosmund's Yoga Bites)

1230 - 1330

Library Tours

1330 - 1400

KEYNOTE 7
Session chair: Michele A'Court
Engaging Libraries
Georgina Bowyer, and Rachel Heydecker, Carnegie UK

KEYNOTE 8
Session chair: Kay Morfett
Health literacy for thriving communities: a partnership approach
Ruth Carlyle, Head of NHS Library and Knowledge Services Health Education England

1400 - 1410

Move between sessions

Wednesday November 10

	PLENARY	BREAKOUT 1	BREAKOUT 2	BREAKOUT 3	ONLINE RELEASE
	PANEL 3 Session chair: Rob Cruickshank	PANEL 4 Session chair: Heather McCaskill	WORKSHOP 2	WORKSHOP 3	What is it you do? Explaining the academic engagement function <i>Catherine Wright & Avette Kelly, Waipapa Taumata Rau University of Auckland</i>
1410 - 1510	Freedom of information and the limits of inclusivity <i>Rob Cruickshank, Ngā Kete Wānanga o Ōtautahi Christchurch City Libraries</i>	Positively gaming the system: innovative programming for libraries <i>Heather McCaskill, Ngā Puna Mātauranga o Te Awa Kairangi ki Uta Upper Hutt Libraries</i> <i>Panelists: Kristen Clothier, Stephen Clothier, Penny Guy, Emma Stilwell, Steven Torres-Roman</i>	LIANZA Evaluation and Impact <i>Ana Pickering, LIANZA Executive Director + ten presenters</i>	Bringing the Sustainable Development Goals (SDG's) to Life <i>Paula Eskett, Waimakariri Libraries</i>	
1510 - 1540	Afternoon Tea				
1540 - 1610	KEYNOTE 9 The Power of Stories <i>Jehan Casinader, Journalist, Author and Mental Health Advocate</i> Session Sponsor: Bolinda				
					
1610 - 1620	Move between sessions				
	PANEL 5 Session chair: Michele A'Court	WORKSHOP 4	WORKSHOP 5	WORKSHOP 6 (via Zoom)	
1620 - 1720	Marketing the library: communicating value to decision makers <i>Dan Hamid, Wolters Kluwer</i> <i>Panelists: Peter Murgatroyd, Marion Read, Valerie Green-Moss</i>	Spilling the tea on getting Teens in the Library <i>Katherine Bosworth, Te Kaunihera o Taranaki ki Te Tonga South Taranaki District Council</i>	History Detectives in Action: bringing history to life using primary sources <i>Senga White, Invercargill City Libraries</i>	Digital Dexterity: A Framework for enabling essential digital literacies <i>Emma Chapman, Te Wānanga Aronui o Tāmaki Makau Rau Auckland University of Technology & Kat Cuttriss, Te Putanga Ki Te Ao Mātauranga Massey University Library</i>	
1720 - 1750	BOOK LAUNCH Literacy Across the Divide: Information Literacy as the Key to Student Transition <i>Lisa Emerson, Te Kurenga Ki Purehuroa Massey University, Senga White, Invercargill City Libraries, Catherine Doughty, Te Herenga Waka Victoria University of Wellington</i>				

Thursday November 11

PLENARY

BREAKOUT 1

BREAKOUT 2

BREAKOUT 3

BREAKOUT 4

ONLINE RELEASE

0745 - 1550

Online support open

0810 - 0815

MC Welcome and Housekeeping

VIRTUAL PAPERS

0815 - 0830

National Librarian Address
Rachel Esson, National Librarian Te Pouhuaki, Te Puna Mātauranga o Aotearoa National Library of New Zealand

The Design of Academic Blended Libraries: Influence on Students' Learning
Patricia Velasquez, Aipapa Taumata Rau | University of Auckland

0830 - 0900

KEYNOTE 10
Social Justice at a Crossroads: Reimagining the role of the Library and Information Sector
Maretha Smit, Chief Executive, Diversity Works NZ
 Session Sponsor: PeterPal



How AUT library survived lockdowns with Office 365
Iris Zhu, Te Wānanga Aronui o Tāmaki Makau Rau | Auckland University of Technology

ARMA: Awards, Research, Marketing, Advocacy: HLA's 4-pronged demonstrating value model
Ann Ritchie & Gemma Siemensma, ALIA Health Libraries Australia

PAPERS 8

Session chair: Judy McFall-McCaffery

PRESENTATION 1

Session chair: Rob Cruickshank

WORKSHOP 7

PAPERS 9

Session chair: Adam Wanoa

WORKSHOP 8 (via Zoom)

0915 - 1015

Maintaining Momentum with Diversity
Dyane Hosler & Stephanie Gibbons, New Plymouth District Council

Supporting sector sustainability - developing a data, research and evidence strategy
Dr Fiona Scott-Melton & Marnie Carter, Allen + Clarke

LIANZA Evaluation & Impact Online Workshop
Ana Pickering, LIANZA Executive Director + ten presenters


Capturing our voices and stories: automating podcast collection
Rhonda Grantham & Svetlana Koroteeva, Te Puna Mātauranga o Aotearoa National Library of New Zealand

Community Engagement
Jane Stratton & Afaf Al-Shammari, Think+DO Tank Foundation
 BY RSVP limited spaces


1015 - 1045

Morning Tea and Quiz

Thursday November 11

	PLENARY	BREAKOUT 1	BREAKOUT 2	BREAKOUT 3	BREAKOUT 4	ONLINE RELEASE
	PAPERS 10 Session chair: Gail Cook	WORKSHOP 9	WORKSHOP 10	PAPERS 11 Session chair: Paula Eskett	WORKSHOP 8 CONT.	Building Inclusivity with Universal Design <i>Carli Spina, Fashion Institute of Technology</i>
1045 - 1145	<p>Stitching together a community during a time of crisis <i>Pania Walton, Tasman District Libraries</i></p> <p>Archiving COVID: One public library's effort to document their community's pandemic experience <i>Reid Perkins & Tracey Kearns, Ngā Puna Mātauranga o Te Awa Kairangi ki Uta Upper Hutt Libraries</i></p>	<p>Be a Map, not a GPS: Book Recommendation Maps <i>Alan Dingley, Palmerston North Intermediate School</i></p>	<p>Open up! Accessing free authoritative research online <i>Aubrey Kirkpatrick & Max Sullivan, Te Herenga Waka Victoria University of Wellington</i></p>	<p>Manuscripts in need of rescue? Selective or comprehensive collecting practices. <i>Sean McMahon, Alexander Turnbull Library</i></p> <p>Evaluating Evaluation Training <i>Anne Goulding, Te Herenga Waka Victoria University of Wellington</i></p>	<p>Community Engagement <i>Jane Stratton & Afaf Al-Shammari, Think+DO Tank Foundation</i></p> <p><i>BY RSVP limited spaces</i></p>	<p>Maybe they're born with it; teach them anyway <i>Kylie Clarkson, University of Newcastle</i></p>
1145 - 1155	<i>Move between sessions</i>					
1155 - 1225	<p>KEYNOTE 11 IFLA for Libraries <i>Barbara Lison, President, International Federation of Library Associations and Institutions</i> Session Sponsor: FE Tech Group</p> <div style="text-align: center;">  <p>FE Technologies RFID your way</p> </div>					
1225 - 1325	Lunch and stretch (Rosmund's Yoga Bites)					
1225 - 1325	<p>LIANZA Professional Recognition Awards (via Zoom) <i>Erica Rankin, Kim Taunga & Laurinda Thomas</i></p>					

Thursday November 11

	PLENARY	BREAKOUT 1	BREAKOUT 2	BREAKOUT 3	BREAKOUT 4	ONLINE RELEASE
	PAPERS 12 Session chair: Amber Nicholson	LIGHTNING TALKS 4 Session chair: Stephanie Burton	PAPERS 13 Session chair: Louise LaHatte	PAPERS 14 Session chair: Kristen Clothier	LIGHTNING TALKS 5 Session chair: Peter Murgatroyd	
1325 - 1425 Lightning Talks 1325 - 1335 1334 - 1345 1345 - 1355 1355 - 1405 1405 - 1415 1415 - 1425	<p>Thriving on the list - listserv lessons <i>Lisa Salter, Kaipara te Oran-ganui Kaipara District Council</i></p> <p>Mahi ngatahi: Enabling community library and literacy development in Nepal <i>Linda Stopforth, MetService NZ</i></p>	<p>The complexities of adult graphic novels: public libraries and the Peter Parker principle <i>Amanda Dickson, Hutt City Libraries</i></p> <p>Doctoral research skills: Confidence or competence? <i>Mel Chivers, Te Whare Wānanga o Waikato University of Waikato</i></p> <p>A RAD-ical Solution to Digital Exclusion: Recycled Laptops <i>Amy Chiles, Ngā Kete Wānanga o Ōtautahi Christchurch City Libraries</i></p> <p>Q&A</p>	<p>Zero Zilch Nada - Implementation of Zero Fines, Our Journey <i>Raschel Eesa-Danes, Ngā Puna Mātauranga o Te Awa Kairangi ki Uta Upper Hutt Libraries</i></p> <p>Standing up for library workers - PSA's Pay equity claim <i>Te Pukenga Here Tikanga Mahi Public Service Association</i></p>	<p>Smell of an oily rag: Innovation in a special library <i>Jo Rusk, New Zealand Police</i></p> <p>Round peg in a square hole: making Hamilton heritage accessible <i>Rob Baigent & Haylee Alderson, Te Ohomauti o Kirikiriroa Hamilton City Libraries</i></p>	<p>Click "Edit": Community engagement through Wikimedia projects <i>Mike Dickson, Te Kahui o Poutini Westland District Council</i></p> <p>Towards a diverse, inclusive, and equitable national documentary heritage collection <i>Ashwinee Pandharkar, Alexander Turnbull Library</i></p> <p>Digital Capabilities - Finding literacies that hide in plain sight <i>Kylie Clarkson & Ruth Cameron, University Of Newcastle</i></p> <p>Benefits of e-portfolios for Open Polytechnic's LIS graduates: Employers' perspectives <i>Eric Boamah, Kuratini Tuwhera Open Polytechnic</i></p> <p>Q&A</p>	
1425 - 1435	Move between sessions					
1435 - 1505	<p>KEYNOTE 12 The writers that libraries created - Kate de Goldi & Ben Brown in conversation <i>Kate de Goldi, Te Puna Foundation Chair & Ben Brown, Te Awhi Rito Reading Ambassador, Te Puna Foundation</i> Session Sponsor: NZMS</p> <div style="text-align: center;">  </div>					
1505 - 1535	Poroporoaki and Closing					